May News You Can Use | GSEMA Summer Camp Newsletter



Hello Camper Families,

Welcome to the fourth edition of Girl Scouts of Eastern Massachusetts' (GSEMA) 2025 News You Can Use! This is the last edition of "News You Can Use" until the week prior to your camper attending camp. You will receive a camp-specific newsletter no later than noon on the Thursday before your camper's session begins.

If you have any questions, please <u>email</u> our team. Here is another introduction to a member of our camp team.

Hey everyone! My name is Joanna, my camp name is JoJo, and I am the Senior Director of Programs, Camps, and Facilities at Girl Scouts of Eastern Massachusetts. I get to spend my days working with the GSEMA team to plan the programming that our campers get to experience all summer long and prepare our camp sites so they are all ready for you. I can't wait to see everyone this summer! My favorite part of summer camp is swimming and listening to everyone singing around camp.



Joanna Lenahan Senior Director of Programs, Camps, and Facilities

Submit your camp forms right away!

- We still have some missing camper forms that weren't submitted by the May 1 deadline. If you fall into that category, please make sure to submit them over the next couple of days. In the coming weeks, we will be reaching out for overdue forms.
- If you haven't submitted forms or are unsure if they are all submitted, please log in to your <u>camp account</u> to complete the required paperwork. Campers can't attend camp without this submitted paperwork.

Final camp payments are due June 3

- If there is an outstanding balance on June 3, your default credit card, debit card, or eCheck account will be charged. Please make sure your card or account has sufficient funds for that final payment.
- Check your balance, make a payment, and update your payment method by going to Financial Management in your <u>CampInTouch</u> <u>account.</u>

Important update! Please read these new cancellation procedures carefully

- Deposits are non-refundable and non-transferable to siblings or other sessions/programs.
- The May 1 deadline has passed for full refunds of camp fees minus the non-refundable deposit.
- For a **50% refund** of camp minus the non-refundable deposit, email <u>customecare@gsema.org</u> **before June 1, 2025**.
- Cancellation requests received **after June 1, 2025, will not be refunded**, regardless of whether that session has a waitlist.
- No refunds are given for campers arriving late, leaving early, being dismissed, or unable to attend all or part of a session.

How to fund a Trading Post account for overnight camp (Favorite, Runels, and Wind-in-the-Pines)

- If you plan to add funds to your camper's Trading Post account for purchases during camp, please do this before arrival through <u>CampInTouch</u>. Log in and select the View Camp Trading Post Account link, and then click Fund to add money.
- If you would prefer to use your cookie credits, please mail them by June 15 for your camper's session to GSEMA Shop, Attn: Camp Trading Post, 265 Beaver Street, Waltham, MA 02452. Remember to include your camper's name and which camp they are attending.
- We will not accept cash or cookie credits for the Trading Post during camp check-in. Any unused funds will be returned via your original payment method by September 30.

Review your camper's information packet!

Camper information packets are a great resource for answering any questions you have. Sign in to your <u>CampInTouch account</u> and click on the Forms & Documents section to see the packet.

The camper information packet includes info on:

- Packing lists
- Buddies
- Food restrictions
- Camp contact information
- And more!!

Campanion offers a new digital experience for camper caregivers.

Campanion is the new mobile app we're using to connect you with your child's camp experience through a personalized stream of content from camp. From simplified form uploads, photo galleries, regular updates from camp, and more, Campanion connects you to camp like never before. **Get started today!**

- Download the Campanion app
- Login with your CampInTouch account (email and password)
- **Upload** a reference photo of your child (optional)
- Complete any camp forms online

• Ensure you have push notification enabled within your phone settings so you can receive important updates from camp all year long

Let's make summer camp amazing!

The best way to reach anyone from the camp team or to have any camp questions answered is <u>via email</u>!

Talk to you all next month! GSEMA Camp Team