




**Marcia Metz**  
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Marcia is Vice President at Solution Development Partners, in charge of customer experience and business process consulting engagements. Formerly, Marcia was the Vice President of Global Information Experience and Engineering Shared Services Operations at Dell EMC. This entailed leading Globalization, Information Experience and Technical Publications, Ordering & Configuration and Operations & Communications for Engineering Shared Services. Prior to this, she led Global Program Management & Product Lifecycle Management. Marcia is a champion of women's leadership and is passionate about mentoring individuals as they seek to advance their careers. She also contributes to many organizations including the American Cancer Society, Arbor Day Foundation, Red Cross and Girl Scouts, among others. Marcia serves on GSEMA's Board of Directors, co-chairs the Fund Development Committee and is a member of the Executive Committee. Marcia graduated cum laude from Bowdoin College with a major in Asian Studies, concentrating in Japanese, and a minor in History.



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courage, confidence,  
and character,  
who make the world  
a better place.

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