

How to Renew Girls and Family Members

Watch our [three-minute tutorial](#) to see these steps in action!

1. **Click “My GS” to log into your account.** From gsema.org, log in to My GS by entering your username (email address) and password, then click “log in.”
2. **Click “My Account” and choose “My Household”.** Click the yellow My Account button from the top right corner. Then select My Household from the left-hand menu.
3. **Select participation(s).** Click Select All under the Adults heading and then Select All under the Girls heading. This will select all household members and all of their participations for renewal. If there is a participation role you do not want to renew you can uncheck that specific box. **If anyone in your household is changing troops or becoming a Juliette** (Independently Registered Girl) please renew them into their current troop participations and contact customercare@gsema.org to let us know how their participation will be changing next year.
4. **Confirm member details.** After selecting participations, click the green “Add Renewal” button on the top or bottom right of your household member list. You will be asked to confirm member details for each person you are renewing.
5. **Choose membership year.** At the bottom of each member, **choose “Next Year – 2025”** to renew their membership for the upcoming Girl Scout year (October 2024-September 2025). Adults are also invited to become Lifetime Members.
6. **Choose payment type.** Select payment type for each person. Financial aid for Girl Scout membership is available online only, and is an option for all girl and adult members. All requests for financial aid must be made by a girl’s family.
7. **Submit member details.** Please complete steps 4-6 for each member of your household that you are renewing. When you get to the last member, click “Submit member details.”
8. **Review cart.** Review each member in your cart. You can also make a tax-deductible donation to Girl Scouts; please choose “117 – Eastern Massachusetts” as your council. **Below the cart total, check “I agree” to the Girl Scout Promise and Law, which is required to proceed to payment.**
9. **Add payment details and submit payment.** Input your payment method and billing address. Payment will be denoted as two separate transactions/email confirmations, one from GSUSA (\$25 charge per girl/adult) and one from GSEMA (\$25 charge per girl). **Memberships are non-refundable or transferrable.**

Have questions or need additional support?
Email us at customercare@gsema.org.

